



कर्मचारी राज्य बीमा निगम
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
EMPLOYEES' STATE INSURANCE CORPORATION
(Ministry of Labour & Employment, Govt. of India)



मुख्यालय/HEADQUARTERS
पंचदीप भवन, सीआईजी मार्ग, नई दिल्ली-110002
Panchdeep Bhawan, CIG Marg, New Delhi- 02
Phone: 011-23214092, VOIP: 10011067
Website: www.esic.nic.in / www.esic.in

Pt.F. No.:D-12/16/1/2012-E-VI.Vol.II

Dated: 11 /07/ 2022

To,

All the Regional Director/Director (Medical) Dehli /
Director (Medical) NOIDA/ Medical Superintendents,
ESIC Regional Office/ Model Hospitals/ODCs,

Subject:	Adoption of CGHS Order/Instructions for availability of medical treatment to pensioners of ESIC under Revised Guidelines of ESIC PMS, 2006.
Reference:	Office Order issued by MOH&FW vide F. No.44/60/MCTC/CGHS2021/DIR/CGHS/ dated January, 2022.

Madam/Sir,

The medical treatment and attendance are available to pensioners/family pensioners of ESIC under ESIC PMS, 2006 and in this regard order / guidelines have been issued by Hqrs. Office from time to time.


In this regard, I am directed to convey the decision of the Competent Authority to adopt the Office Order issued by MOH&FW vide F.No.44/60/MCTC/ CGHS2021/DIR/CGHS/ dated January, 2022 (Copy attached), on the subject **"CGHS Card is valid for referral to empaneled HCOs of pensioner beneficiaries through Referral Module, irrespective of City/WC where the card is registered"**, for the pensioners/family pensioners of ESIC under ESIC PMS, 2006.

Therefore, in compliance of **Para A (8)** of Revised Guidelines issued under ESIC PMS, 2006 dated 25/05/2021, the Nodal Officers are requested to extend the medical facility to pensioners /family pensioners who are members of ESIC PMS and in need of medical facility during their visit, tour or transit from their region to your region(s) through the medical institutions /panel hospitals come under your jurisdiction. In this context, suitable directions/guidelines may please be issued to the medical institutions / panel hospitals under your jurisdictions at your level so that in emergency pensioners/family pensioners may not be inconvenienced to avail the medical facility. The medical bills generated in such type of cases shall be dealt at your level as per rules.

Presently, the medical eligibility condition in respect of pensioners/family pensioners are available at www.esic.in alongwith the medical cards being issued to them from the Accounting Unit of their respective region.

This is issued with the approval of Director General.

Encl.: As above.

भवदीय,

(पंकज कुमार)
सहायक निदेशक(स्था.6)

Copy to:

1. ICT Division, Hqrs. Office with a request to develop a "ESIC Pensioners' Referral Module" on the lines of "Online CGHS Referral Module" for the pensioners/family pensioners of ESIC who are members of ESIC PMS, so that they may avail hassale free medical facility anywhere in India.
2. Website Content Manager for uploading on the website of ESIC.



क.रा.बी.नि.
E.S.I.C.

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पार्ट.फा.सं.:डी-12/16/1/2012-स्था.-VI.Vol.II

दिनांक :11 /07/ 2022

सेवा में,

समस्त क्षेत्रीय निदेशक /निदेशक(चि.) दिल्ली एवं नोएडा/चिकित्सा अधीक्षक,
कराबी निगम क्षेत्रीय कार्यालय /आदर्श चिकित्सालय/व्यवसायिक रोग केंद्र,

विषय :	पेंशनर/ पारिवारिक पेंशनर सदस्यों को ESIC-PMS-2006-के Revised Guidelines के अंतर्गत समुचित चिकित्सा सेवा के उपलब्धता हेतु CGHS द्वारा जारी आदेशों / अनुदेशों के अनुपालना/अंगीकरण बाबत।
सन्दर्भ :	MOH&FW का का. आ. संख्या F.No.44/60/MCTC/CGHS2021/DIR/CGHS/ दिनांक जनवरी 2022.

महोदया/महोदय,

कर्मचारी राज्य बीमा निगम के पेंशनभोगियों / पारिवारिक पेंशनरों को सेवानिवृत्त उपरांत ESIC-PMS-2006 योजना के तहत चिकित्सा सेवा उपलब्ध हैं और इस संदर्भ में मुख्यालय द्वारा अनेकानेक आदेश/अनुदेश समय समय पर जारी किए गए हैं।


इस सन्दर्भ में मुझे यह कहने का आदेश हुआ है कि MOH&FW के कार्यालय आदेश संख्या F.No.44/60/MCTC/CGHS2021/DIR/CGHS/ दिनांक जनवरी, 2022 (प्रति संलग्न) जिसके द्वारा निर्णित किया गया है कि "CGHS Card is valid for referral to empaneled HCOs of pensioner beneficiaries through Referral Module, irrespective of City/WC where the card is registered" को निगम के पेंशनभोगियों पर भी ESIC PMS, 2006 के तहत अंगीकार किया जाए।

अतः Revised Guidelines PMS, 2006 दिनांक 25/05/2021 के Para A (8) के अनुसरण में नोडल अधिकारियों से अनुरोध है कि निगम के पेंशनभोगियों / पारिवारिक पेंशनरों को जो कि ESIC PMS के सदस्य हैं, उनको उस क्षेत्रीय कार्यालय के अधीन शहरों/क्षेत्रों में भ्रमण/यात्रा के दौरान चिकित्सा लाभ की जरूरत होने पर, अपने क्षेत्राधिकार अंतर्गत आने वाले चिकित्सालय / पैनल चिकित्सालय में चिकित्सा लाभ उपलब्ध कराएँ। अनुरोध है कि इस विषय के परिप्रेक्ष्य में अपने अधीन चिकित्सालय / पैनल चिकित्सालय को अपने स्तर पर समुचित दिशा-निर्देश भी जारी करने का श्रम करे ताकि इमरजेंसी की स्थिति में पेंशनभोगियों / पारिवारिक पेंशनरों को चिकित्सा लाभ उपलब्ध होने में परेशानी ना हो। इस तरह के मामलों में उत्पन्न बिलों को नियमानुसार अपने स्तर पर संपादित करने का कष्ट करें।

वर्तमान में निगम के पेंशनभोगियों / पारिवारिक पेंशनरों की मेडिकल पात्रता सम्बन्धी जानकारी उनको उनके एकाउंटिंग इकाई द्वारा जारी किए जा रहे चिकित्सा कार्ड के साथ साथ निगम वेबसाइट www.esic.in पर भी उपलब्ध है।

यह महानिदेशक महोदय की सहमति से जारी किया जाता है।

संलग्नक : यथोपरि।

भवदीय,

(पंकज कुमार)
सहायक निदेशक(स्था.6)

प्रतिलिपि:

- ICT विभाग (मुख्यालय) को इस अनुरोध के साथ प्रेषित है कि CGHS में प्रचलित "Online CGHS Referral Module" के तर्ज पर ESIC में भी "Online ESIC Referral Module" को निगम के पेंशनभोगियों / पारिवारिक पेंशनरों जो कि ESIC PMS के सदस्य हैं के लिए विकसित करें ताकि उनको बिना किसी असुविधा के समस्त भारत में कहीं भी चिकित्सा सुविधा सुलभ कराया जा सके।
- वेबसाइट सामग्री प्रबन्धक, क.रा.बी. निगम (मु.) को निगम वेबसाइट पर पोस्ट करने हेतु।



F No . 44/60/MCTC/CGHS2021 /DIR/CGHS/
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare

Nirman Bhawan, New Delhi
Dated the January , 2022.

OFFICE ORDER

Sub: CGHS card is valid for Referral to empanelled HCOs of pensioner beneficiaries through Referral Module , Irrespective of City / WC where the card is registered.

With reference to the above mentioned subject the undersigned is directed to state that this Ministry is in receipt of representations from CGHS pensioner beneficiaries in availing treatment facilities on a visit to another CGHS covered city /WC. The matter has been reviewed and it is decided to issue the following clarifications in this regard:

- i. CGHS card is valid at any Wellness Centers in India for availing CGHS facilities, irrespective of the WC/ City, where it is registered.
- ii. Empanelled HCOs shall provide treatment on credit basis to CGHS pensioner beneficiaries on referral or in medical emergency to all CGHS pensioner beneficiaries , ex-MPs , etc., irrespective of the City / Wellness Centre where the CGHS Card is registered and the credit bill shall be sent to the CGHS of the City where the treatment is taken. Online referrals issued by Wellness Centres through the CGHS Referral Module can be accessed by any CGHS empanelled HCO, located pan India. Suitable action shall be taken against erring, HCOs in case of violation of these guidelines. HCOs shall suitably brief their staff at the reception counters.
- iii. Medical Officers of CGHS shall refer the CGHS pensioner beneficiaries, etc., through the referral module regardless of the WC/ CGHS City, where the CGHS Card is registered. There is provision in the online referral module used by GDMOs, to view all referrals issued to a beneficiary by CGHS Wellness Centres across the country, in the last 06 months, thereby avoiding duplication

- of referrals. GDMOs also have access to the NHA dashboard to search all the referrals issued to a beneficiary by any CGHS Wellness Centre in India.
- iv. However, in case of availing treatment / investigations in Mumbai City , the referral for any CGHS beneficiary is to be made from any CGHS Wellness Centre in Mumbai only as on date. Similarly , for treatment outside Mumbai, CGHS pensioner beneficiaries of Mumbai shall be referred by Medical Officers of other cities.
- v. Additional Directors, CGHS of all Cities / Zones shall circulate a copy of this Order to all CGHS Wellness Centres for strict compliance by Medical Officers.
- vi. Similarly, Additional Directors, CGHS of all Cities shall circulate a copy of this Order to all the HCOs empanelled in the city concerned and ensure that these orders are complied with.
- vii. A copy of this Order shall be displayed on the Notice Board of CGHS Wellness Centre.

[Dr Nikhilesh Chandra]
Director,CGHS
Tel 011-2306 2800

To:

1. CMOs –in-charge and other Medical Officers of all CGHS Wellness Centres in India through the Addl. Director of city /Zone
2. Addl.DDG(HQ) / Addl. Director(HQ) / Addl.Director(MSD)/ Addl. Directors of all CGHS Cities / Zones / Joint Director(HQ)/ Joint Director(R&H)/ Joint Director(Gr. Cell)/ Sr CMO (HEC)/ CMO (Hosp.Cell)

Copy to

1. PPS to AS&DG,CGHS, MoHFW
2. PS to JS (A), MoHFW
3. PA to Director,CGHS

Copy for information to

PS to Hon'ble HFM

PS to MoS, Health