

Local Committee & Suidha Samagam Empowering the Stakeholders at Grass-root level

- Local Committees are formed under Section 25 of ESI Act, 1948 and Regulation 10(A).
- Local Committee provides recommendation to ESIC common issues faced by IPs and employers in their area.
- Suidha Samagam acts as one-stop-solution to resolve problems related to ESI Scheme.
- Suidha Samagam organised by Regional Offices/ Sub-Regional Offices/ Hospitals on 2nd Wednesday and Branch Offices/Dispensary-cum-Branch Offices on 2nd Friday of every month helps to redress any complaint, suggestion or query related to ESI Scheme.
- Moreover, now 05 highest contribution paying employers and 05 longest contributing IPs of the respective jurisdiction will be permanent invitees in the Suidha Samagam.



ESI Scheme is more beneficial than ever



Grievance Redressal Mechanism in ESIC

- To ensure quick disposal of complaints and redressal of grievances, ESIC has established a robust and elaborate redressal mechanism
- Multichannel grievance redressal system available under ESIC:
 - P.G. Portal link available at 'www.esic.nic.in'
 - Call Centers – Toll Free No.: 1800-11-2526, Medical Helpline No.: 1800-11-3839
 - E-mail- pg-hqrs@esic.nic.in (for Public Grievances)

Optimal utilization of health infrastructure Adding value to underutilized Hospitals/ Dispensary-cum-Branch Offices (DCBOs)

- Underutilized ESIC Hospitals & Dispensary-cum-Branch Offices (DCBOs) to extend medical care services to Non-IPs.
- ₹ 10 for OPD consultation & at 25% of CGHS package rates for IPD.



कर्मचारी राज्य बीमा निगम

Employees' State Insurance Corporation

Panchdeep Bhawan C.I.G. Marg, New Delhi-110002

Website: www.esic.nic.in, www.esic.in, www.esichospitals.gov.in

www.facebook.com/esichq @esichq Call Toll Free No, 1800 11 25 26



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ESIC Vision 2022

Mission to cover whole of India

- To bring all the eligible employees of Organized Sector under social security cover.
- Expanding the network of secondary and primary medical centres and improving the quality of medical benefits.



Strengthening of Medical Services

Facility for better diagnosis with modern equipments

- Strengthening the Medical Services through availability of state-of-the-art equipments viz. MRI, CT Scan, Multi-para Monitor (both bed side and portable), ICU Ventilator, etc. in ESIC Hospitals for ICU, Secondary and Super Speciality treatment.

Avail ESI benefits at reduce rate of contribution

Now joining ESI Scheme is more beneficial than ever

- Monthly contribution reduced from 4.75% to 3.25% for employers and from 1.75% to 0.75% for employees
- Reduced rate ensures financial relief to employers and employees
- No reduction in the benefits being offered

Medical Care in newly implemented areas: Partnership with PMJAY-Ayushman Bharat

ESI Insured Persons of newly implemented areas to get cashless medical care through Ayushman Bharat empanelled hospitals.

- In the first phase, to benefit Insured Persons & Beneficiaries of newly implemented area of 102 designated districts.
- No referral needed for cashless medical care through Ayushman Bharat - PMJAY empanelled hospitals (upto a limit of ₹5 lakh per annum).
- The individual cases above ₹5 Lakh to be channeled to ESIC for approval.

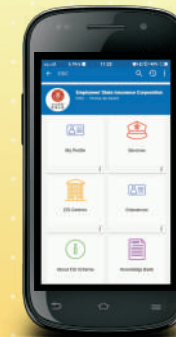
Modified Insurance Medical Practitioner (m-IMP) & Modified Employers' Utilization Dispensary (M-EUD) Schemes

- Expansion of cashless primary medical care in public private partnership (PPP) mode.
- Primary medical care through tie-ups with private doctor clinics.
- Collaboration with locally empanelled Chemists and Diagnostic Centres

Health Passbook

Your identity, your permanent health records

- The Passbook with Unique Health ID, QR Code and photograph of IPs and family members serves as a medium for beneficiary identification, recording of clinical findings and consultation advice by ESI Doctors/IMPs.
- Separate Passbook for IPs and family members to be issued by Employer/ESIC Branch Offices.



ESIC 'CHINTA SE MUKTI' Mobile App

Empowering IPs with ease of information

- The Mobile App available on UMANG platform of Govt. of India enables IPs to check ESI Contribution history, personal profile, claim status, entitlement to ESI Benefits.
- Facility for lodging ESIC related grievances and availability of Knowledge Bank on health topics and audio-visuals on benefits of ESI Scheme.

Unified Website 'www.esic.nic.in'

All ESIC information under one platform

- Information relating to any office/hospital/medical institutions of ESIC under one website.
- All stakeholders can get information related to benefits of ESI Scheme and procedure to avail the same.

